

Please see letter.

# Complaint form



It will help us if you use this form to make your complaint but please write a letter if you prefer, covering all the points on the form. Please continue your answers on a separate sheet if there is not enough space on the form. When you have filled in the form, send it to the Local Government Ombudsman. The addresses are at the end of the form. Please tick the appropriate circles. **Please write in black ink.**

1 Mr ☒ Ms ☐ Mrs ☐ Miss ☐ Other \_\_\_\_\_

First name (BLOCK CAPITALS): WILLIAM

Surname (BLOCK CAPITALS): FRIEND

2 Your address: EAST NORTDOWN FARM,  
MAR GATE,  
KENT

Postcode: CT9 3TS

email: friend.norndown@btinternet.com

3 Daytime contact phone number 01843 862060  
(see note 3 on page 4)

4 Your special requirements: If anything makes it difficult for you to use our service, for example if English is not your first language or you have a disability, please tell us how we might help you.

none

5 Which council or authority are you complaining about?  
(see note 4 on page 4)

Thames District Council,

6 What do you think the council or authority did wrong?

Ignored legal advice to co-operate with known  
vexatious litigant in seeking to harass  
25 small businesses.

7 How has this affected you?

*I have suffered enormous legal costs, stress and financial costs to disprove allegations being made. I have had 2 planning applications refused.*

8 What do you think the council or authority should do to put things right?

*Declare the complainant a 'vexacious litigant' & seek an injunction against him to prevent further waste of taxpayers money.*

9 Have you complained to the council or authority?

Yes



No



Your signature:

*WON Friend*

Date:

*2nd Dec 2008*

To be signed by the person making the complaint

It would be helpful if you send us copies of any letters or documents about your complaint.

*— on a C.D.*

Please send your complaint (and the attached monitoring form) to the Local Government Ombudsman for the area where you live.

Don't worry if you send your complaint to the wrong office, we will pass it to the correct one straight away. You can call the **Adviceline on Lo-call 0845 602 1983** if you need advice or help.

For complaints about London boroughs north of the river Thames (including Richmond but not Harrow or Tower Hamlets), Essex, Kent, East Sussex, West Sussex, Surrey, Berkshire, Buckinghamshire, Hertfordshire, Suffolk and Coventry City:

**Tony Redmond**  
Local Government Ombudsman  
Millbank Tower  
Millbank  
London SW1P 4QP  
Phone: 020 7217 4620  
Fax: 020 7217 4621  
Email: [enquiries.london@lgo.org.uk](mailto:enquiries.london@lgo.org.uk)

For complaints about the London Borough of Tower Hamlets, Birmingham City, Cheshire, Derbyshire, Nottinghamshire, Lincolnshire and the north of England (except the cities of York and Lancaster):

**Patricia Thomas**  
Local Government Ombudsman  
Beverley House  
17 Shipton Road  
York YO30 5FZ  
Phone: 01904 380200  
Fax: 01904 380269  
Email: [enquiries.york@lgo.org.uk](mailto:enquiries.york@lgo.org.uk)

For complaints about London boroughs south of the river Thames (except Richmond) and Harrow; the cities of York and Lancaster; and the rest of England not included in the areas of Mr Redmond and Mrs Thomas:

**Jerry White**  
Local Government Ombudsman  
The Oaks No 2  
Westwood Way  
Westwood Business Park  
Coventry CV4 8JB  
Phone: 024 7682 0000  
Fax: 024 7682 0001  
Email: [enquiries.coventry@lgo.org.uk](mailto:enquiries.coventry@lgo.org.uk)